Job Title: Foods Team Member

As a Foods Team Member, you will assist in a Food and Beverage capacity in a variety of locations within the *Hersheypark*® Entertainment Complex The Foods Team Member is responsible for providing excellent customer service and preparing food for guests.

Job Duties (Duties marked with an asterisk are essential functions of this job):

- Greet guests and take Food & Beverage orders while communicating with other team members within the employee's scheduled location*
- Prepare and serve Food & Beverage items to guests*
- Ring in and properly tender orders into a register*
- Clean, sanitize, and sweep/mop work areas to include food contact surfaces, patio/condiment areas, and floors/walkways*
- Clean and maintain food prep areas in accordance with proper food safety guidelines
- Store and rotate stock and food items within assigned work locations *
- Perform opening and closing procedures related to the assigned Food & Beverage location and as directed by shift supervisors *
- Perform other duties as assigned

Qualifications:

- Must be 14 years of age or older on the date of applying

Knowledge, Skills, and Abilities:

- Must display a positive attitude, eagerness to learn, and professional image in compliance with Hershey Entertainment & Resorts and Food & Beverage guidelines
- Must be friendly, upbeat, and work well with other employees and be able to interact with guests
- Must be able to work independently and be self-motivated to perform all aspects of the job at all times

Job Demands:

- Must be able to work flexible hours including evenings, weekends, and holidays, in accordance with Child Labor Laws
- Physical requirements include ability to stand for up to eight hours at a time, walk, bend at the waist and knees and have repeated manual dexterity, and the ability to push, pull, and reach above shoulder level, and lift up to twenty (20) pounds without assistance
- Employees are subject to a variety of weather conditions, including but not limited to extreme heat, sun exposure, cold, and inclement weather. Work is almost exclusively outdoors.
- Must be able to withstand the temperatures of a kitchen/food stand environment
- Must be comfortable with exposure to cleaning chemicals
- Employee must provide proper footwear (all black, non-skid/non-slip sneaker)

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

Hershey Entertainment and Resorts is an Equal Opportunity Employer

Job Title: Games Team Member

Hersheypark® Games Team Members greet our guests at each location. This guest-facing, customer service position is responsible for answering guest questions, learning, retaining, and enforcing all department requirements while creating a friendly and welcoming environment for all of our guests.

Job Duties (Duties marked with an asterisk are essential functions of this job):

- Actively engage with guests to encourage them to participate in playing games by advertising location in a professional manner
- Explain and enforce game rules
- Award prizes to winners and keep accurate counts of awarded prizes
- Assist guests with usage of the cashless Intercard game card system
- Assist guests with the exchange of points from Game Cards for prizes at the Redemption Centers
- Encourage guests to replay or suggest other locations of interest
- Keep a clean and safe work area
- Perform other duties as assigned

Qualifications:

- Must be 14 years of age or older on the date of applying

Knowledge, Skills, and Abilities:

- Must be friendly, upbeat, and work well with other employees and be able to interact with guests in a fast paced environment
- Must be able to work independently and be self-motivated to perform all aspects of the job at all times
- Must display a positive attitude, eagerness to learn, and professional image in compliance with the Hershey Entertainment & Resorts guidelines

Job Demands:

- Must be able to work flexible hours including evenings, weekends, and holidays
- Must be able to work a minimum of 16 hours per week, May through August
- Employees are subject to a variety of weather conditions, including but not limited to: extreme heat, sun exposure, cold, and inclement weather. Work is almost exclusively outdoors.
- Physical requirements include the ability to stand (for up to five hours at a time), walk, bend at the waist and knees and have repeated manual dexterity, and the ability to push, pull, and reach above shoulder level and lift up to thirty (30) pounds without assistance

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

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Title: Retail Team Member

Hersheypark® Team Members operate the retail stores within *Chocolatetown*® and *Hersheypark*. This guest-facing position is responsible for customer service, operating a register, stocking, and overall retail operations within a store.

Job Duties:

- Actively engage with guests in order to provide exceptional customer service to enhance their shopping experience
- Assist guests with any shopping needs they may have
- Sell merchandise to guests by entering transactions into register
- Hang or fold apparel by size and keep all styles fully stocked
- Stock hard goods, ensuring displays on sales floor are full
- Maintain cleanliness throughout the store
- Perform other duties as assigned

Job Requirements:

- Must be 14 years of age or older on the date of applying

Knowledge, Skills, and Abilities:

- Must be friendly, upbeat, work well with other employees, and be able to interact with our guests
- Must display a positive attitude, eagerness to learn, and professional image in compliance with the Hershey Entertainment & Resorts guidelines
- Must have the ability to safeguard confidential information

Job Demands:

- Ability to work a flexible schedule including, days, evenings, weekends, and holidays, in accordance with Child Labor Laws
- Must be able to work a minimum of 16 hours per week, Memorial Day through Labor Day
- Must be able to work in a combination of indoor and outdoor weather conditions. Employees are subject to a variety of weather conditions, including but not limited to: extreme heat, sun exposure, cold, and inclement weather.
- Physical requirements include the ability to stand (for up to five hours at a time), walk, bend at the waist and knees and have repeated manual dexterity, and the ability to push, pull, and reach above shoulder level and lift up to sixty (60) pounds without assistance

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

Hershey Entertainment and Resorts is an Equal Opportunity Employer

Job Title: Parking Lot Attendant

Job Description:

Parking Lot Attendants are responsible for directing traffic in and out of the parking areas of the *Hersheypark*® Entertainment Complex, as well as assisting with pedestrian control, setting up & removing traffic equipment and answering guest questions.

Job Functions:

- Direct traffic in and out of parking areas and keep flow orderly
- Set up and remove traffic equipment
- Monitor traffic posts and assist guests and team members in crosswalks
- Check passes and allow access to designated parking areas
- Provide a safe and friendly atmosphere to guests and team members
- Consistently practice safe work habits including, but not limited to, use of personal protective equipment, lifting and reporting of unsafe situations

Basic Qualifications:

- Must be at least 14 years of age on the date of applying

Knowledge, Skills, and Abilities:

- Must display a positive attitude, eagerness to learn, and professional image in compliance with Hershey Entertainment & Resorts guidelines
- Must be friendly, upbeat, and work well with other team members and be able to interact with guests
- Must be able to work independently and be self-motivated to perform all aspects of the job at all times
- Must be comfortable working in a fast-paced environment
- Must be able to successfully complete all legal, company, and department training requirements

Job Demands:

- Must be able to work a flexible schedule including evenings, weekends and holidays in accordance with Child Labor Laws - Team members must work a minimum of eight (8) hours every two pay periods in order to stay an active employee
- Employees are subject to a variety of weather conditions, including but not limited to: extreme heat, sun exposure, cold, and inclement weather. Work is almost exclusively outdoors.
- Physical requirements would include ability to stand (for up to eight hours at a time), walk, bend at the waist and knees and have repeated manual dexterity, the ability to push, pull, and reach above shoulder level, and lifting up to thirty (30) pounds without assistance

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

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Job Title: Sani-Sweeps Crew

This position is responsible for assisting in maintaining the cleanliness and appearance of public spaces throughout the Entertainment Complex.

Job Duties (Duties marked with an asterisk are essential functions of this job):

- Pick up trash throughout *Hersheypark*®, *Hersheypark*®Stadium, and parking lots.*
- Take trash to the compactor and washout the trash trucks at the end of a shift*
- Maintain cleanliness and stocking of restrooms*
- Clean up during and after events throughout the *Hersheypark*®Entertainment Complex*
- Push water puddles in the Park*
- Pan and broom throughout*Hersheypark*, parking lots, and *Hersheypark* Stadium*
- Greet guests throughout *Hersheypark*
- Perform other duties as assigned

Qualifications:

- Must be 14 years or older on the date of applying

Knowledge, Skills, and Abilities:

- Must be friendly, upbeat, work well with other employees, and be able to interact with our guests
- Must be able to work in large crowds
- Must be capable of working in a team setting and independently
- Must have the ability to safeguard confidential information
- Must display a positive attitude, eagerness to learn, and professional image in compliance with the Hershey Entertainment & Resorts guidelines.

Job Demands:

- Must be able to work flexible hours including evenings, weekends, and holidays, in accordance with Child Labor Laws
- Employees are subject to a variety of weather conditions, including but not limited to: extreme heat, sun exposure, cold, and inclement weather. Work is almost exclusively outdoors.
- Physical requirements include the ability to stand and walk for up to 4 hours, bend at the waist and knees and have repeated manual dexterity, reach above shoulder level, and the ability to push, pull, and lift up to thirty-five (35) pounds without assistance
- Must be comfortable with exposure to cleaning chemicals and potential exposure to bodily fluids and other spills

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

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